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# *Cicada Trading Sales Guidelines*

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## **Selecting Artwork**

Please feel free to ask us for high resolution photographs prior to buying any art so that you can inspect as best you can beforehand. While the artwork is always carefully selected prior to putting it up for sale, and is perfect in the artist's eye, it is still always a personal matter. Some occasional irregularities are inherent in the artwork, generally due to the conditions under which the artist is painting or the tools used, and these are highlighted in the close-up thumbnails on our website.

## **Money Back Guarantee on paintings**

Cicada Trading prides itself on the quality of the artwork it offers. It is important to us that you are completely satisfied with any purchase you make either via our website or at any of our exhibitions. While the artwork is perfect in the artist's eye, it is always a personal matter. We want you to love the artwork as it is, even with any of its occasional irregularities. If you are not completely satisfied with your purchase, we guarantee that we will fully refund the cost of that artwork to you. If you intend to return your purchase, and for the guarantee to apply, we simply require that you notify us within 10 days of receiving it, return all accompanying documentation and the artwork in its original condition and that you cover the cost of returning the artwork to us.

## **Duties and Taxes**

All prices are listed in Australian Dollars and include GST (Goods and Services Tax), postage and insurance to anywhere in the world but does not include stretching or framing or shipping of sculptures. Goods delivered within Australia are subject to GST. Goods delivered outside Australia are exempt from GST and the additional cost of shipping overseas is covered in lieu of paying GST. Any stretched paintings or sculptures will incur an additional shipping charge.

## **Cicada Trading gallery provenance and authenticity**

We guarantee that all work shown on this website and sold by our gallery is authentic with provenance assured. We provide signed and dated certificates of authenticity and wherever possible a profile on the artist.

## **Artwork availability**

Cicada Trading endeavours to ensure that all work displayed on this website is available and correctly priced. While we endeavour to update our site as soon as any change occurs, we cannot guarantee that all work is available at the time of your enquiry. We are happy to reserve work for you for an agreed period of time.

## **Disclaimer**

The availability of any particular artwork and its price is subject to an email confirmation from Cicada Trading when an offer to buy is received. If an artwork has been sold, we are happy to discuss whether a similar work is available.

## **Copyright**

Cicada Trading is committed to respecting the intellectual property rights of Indigenous people. Copyright of the artworks shown on this website remains with the artists and is administered by Cicada Trading. Artworks may be viewed and downloaded only for the purposes of buyer browsing. No reproduction of any images or text may be made for any reason without receiving written permission from Cicada Trading. All textual content and photographs on this website are copyright of Cicada Trading unless otherwise stated.